



*"Baxter
Blue"*

*Hawaii
2007*



*Baxter Medication Delivery
Incentive Trip*

May 1-6, 2007
Four Seasons Hualalai



Welcome to Hawaii



Congratulations on qualifying for the Hawaii incentive trip! You are about to embark on a wonderful adventure to the Big Island of Hawaii and the Four Seasons, Hualalai. On the Islands people believe in relaxing and enjoying themselves and from May 1-6, 2007 our winners will enjoy a world-class experience they will treasure forever.

HOTEL

Four Seasons Resort Hualalai
at Historic Ka'upulehu
1000 Ka'upulehu Drive,
Ka'upulehu-Kona, Hawaii 96740
Tel. (808) 325-8000
Fax. (808) 325-8100



Four Seasons Resort Hualalai

Centuries ago, intrepid travelers from Tahiti and the Marquesas Islands set out on a voyage thousands of miles long and found the new islands they called Hawai'i. The first island they discovered was the Big Island, the largest, youngest and grandest of all the Hawaiian Islands. This place of snow-capped mountains and erupting volcanos became the focal point of subsequent expeditions by the explorers. The Big Island became the cradle of Hawaiian civilization and produced the man who united all the warring islands under one rule: Kamehameha, born in the Kohala area around 1758.


Missionaries from New England arrived in the early 1800s, first coming ashore on the Big Island at Kailua-Kona. Their influence changed the course of Hawaiian history.

With a dramatic natural setting of azure ocean, white sand, black lava and lush green vegetation, Four Seasons Resort Hualalai at Historic Ka`upulehu is part of the exclusive Hualalai residential community on the North Kona Coast.

Travel Tips

AIRLINE TICKETS

The enclosed airline tickets have been booked according to the information provided by you on your Baxter Medication registration form and within the guidelines negotiated with the airlines. Please check your airline tickets for the correct name and travel dates to ensure that they correspond with your requested itinerary. Please make sure that the name on your ticket appears exactly as it is on your photo ID (First and Last name must match exactly, middle names are not necessary). Most likely, your tickets reflect discounted and



restricted fares and cannot be changed without additional expense. If you do wish to make a change, any additional expense will be your personal responsibility. If you have any questions regarding your airline tickets, please call the air department of SDI at (312) 924-8216. On the group travel day of May 1, if you miss your flight or have travel related issues, please contact SDI at 312/587-8200 to notify us of your situation. Please identify yourself as a Baxter Medication Delivery participant.

SEATING PREFERENCE

The airlines are currently recommending you check in at least ***one and a half hours*** prior to your scheduled domestic departure. ***PLEASE NOTE: Seat assignments have been requested for your flights to Kona, Hawaii if you do not have seats listed the airline would not allow us to issue these and they will be given to you when you are issued your boarding pass. Your boarding passes will be issued at the ticket counter when you check in for each flight segment.***

LUGGAGE TAGS

It is important that you attach one of the enclosed luggage tags to each piece of luggage before leaving home. These tags are necessary to expedite the handling of your bags at the airport and the hotel. These same tags will be used to identify your luggage on the return trip home, so please do not remove them. We also suggest that you place identification on the inside of each bag. If you require medication, DO NOT pack it in your luggage, carry it with you. Please remember, **DO NOT pack your airline tickets or your photo ID.** Also please note the new travel guide lines regarding liquids. You are no longer allowed to carry on any liquids that can not fit in one ziplock bag.




The rule is 3-1-1 which means one ziplock bag, the liquids inside the bag may not be larger than 3 oz bottles and you are allowed one bag per person. Please call SDI if you have any questions regarding this new regulation.

LUGGAGE

Please be sure to check your bags all the way through to the Kona Airport. The airport designator code is **KOA**. This **KOA** code should be marked on your interline baggage claim tags by the airline. You are allowed two bags per person plus one carry-on bag. Please be aware that airlines have changed their maximum baggage weight requirements. Each piece of checked baggage may not weigh more than 50 pounds. If you bag weights more than 50 pounds there will be a fee assed by the airline. These fees range from \$25.00 - \$50.00 per bag. Bags weighing more than 100 pounds will not be accepted by the airlines as checked baggage. Golf clubs count as one piece of checked luggage. The Transportation Security Administration recommends that you leave all checked bags unlocked in case a TSA search of the bag is required. Place personal items in clear plastic bags for easy identification and pack all sharp objects in checked baggage only.

CARRY-ON BAGS

You are allowed one piece of carry-on luggage through the security checkpoint and airlines are now closely monitoring the size and weight of



carry-on luggage. If your carry-on bag exceeds 9" x 14" x 18" and 25 lbs, you may be asked to check it at the ticket counter.

Remember, your carry-on bag must fit under your seat or in the overhead compartment on the plane. Remember, no razor blades, liquids, pocketknives, scissors, nail clippers or other sharp objects are allowed in your carry-on.

In-Flight Food

Please note that depending on your specific airline there may not be any food service on your flight. Some airlines will offer food for purchase however please note that on long flights such as the ones traveling to Hawaii they often run out of food. We highly recommend packing some food and snacks for your flight.

ARRIVAL IN KONA, HAWAII

Upon arrival in Kona, you will proceed directly to the baggage claim area designated for your flight. At this baggage claim area there will be a representative with a BAXTER sign. They will direct you to your transportation. Driving time is approximately 30 minutes to the hotel.

ARRIVAL AT THE FOUR SEASONS

Upon arrival at the hotel, you will be directed to the BAXTER Hospitality Desk where you will receive your room key and welcome materials. The hotel will make every effort to accommodate our early arrivals. Should your room not be ready, please be patient. Official hotel check-in time is 3:00pm.



Helpful Hints

CLIMATE

Climate in Hawaii ranges from the low-70s in the evening to the 80s during the day. Be sure to bring a visor or hat, sunglasses and sunscreen to protect yourself from the sun.

CLOTHING

Because of cooler evenings you will need to bring clothing that can easily be adapted to the changes in the weather and air-conditioned rooms. We recommend outfits that you can layer. You will want to dress comfortably for the daytime touring activities, and remember; comfortable shoes are a must. The appropriate dress code for each evening function is on the itinerary. Smart casual can include skirts, dresses or pants for ladies and khakis and polo shirts for men. For the final evening function, a jacket is suggested for men and ladies may prefer a dress or dressy pantsuits.

We highly recommend that you “cross-pack” your luggage with your guest by packing some of each of your items in different pieces of luggage. In the unlikely event that one piece of your luggage is delayed or lost by the airlines, both of you will have clothing upon arrival at the hotel.

COMMUNICATION

There are several ways to communicate with one another while in Hawaii:

- Our BAXTER Hospitality Desk will be attended by your travel directors each day from 9:00am to 5:00pm. Please check the activities board each day for possible changes in the agenda.
- At our planned functions



CURRENCY

The official currency is the US Dollar. The hotel will also accept major credit cards and travelers checks.

HOSPITALITY DESK

A hospitality desk will be open during your stay. The exact time and locations of all activities will be posted there. Your Travel Staff will be available at the desk to answer your questions and assist you.

INCIDENTAL ACCOUNTS

The hotel will keep a separate account for your personal expenses, such as valet/laundry service, personal bar bills, telephone calls, room service charges, mini-bar and hotel shop purchases. You will need to settle this incidental account when you check out of the hotel. Acceptable forms of payment include American Express, Visa, MasterCard, travelers checks and cash. Personal checks cannot be cashed.

MEALS

While in Hawaii, breakfast and dinner are included each day. Any meals indicated on own will be your personal responsibility. Baxter will be giving each couple \$300 cash to be used towards dinner on your two (2) dine around nights (\$75 per person per night). This cash will be given to you when you check in at the BAXTER Hospitality Desk. Again this is \$300 PER COUPLE.



Dining Options at the Four Seasons

PAHU I`A

Sweeping ocean views and brilliant island sunsets provide a magnificent backdrop to the oceanfront dining experience at Pahu i`a, where you will be caressed by tradewinds, waves are illuminated by the stars and the gentle surf endlessly soothes.


While the restaurant's centerpiece is a brilliant aquarium (pahu i`a in Hawaiian), its focal point is the vast cobalt blue ocean and rhythmic, rolling surf merely steps away. At your table, our chefs pay homage to Hawaii's bounty and the surrounding Pacific Ocean. Legendary Four Seasons hospitality and service welcome you, in an inviting atmosphere of relaxed and casual elegance.

Naupaka Terrace, an extension of existing lanai (balcony) seating, offers panoramic views of the ocean in an intimate setting. Its name reflects the naupaka kahakai, a native Hawaiian shrub that grows wild along Hawaii's beaches. Its white blossoms appear to be only half of a flower. Legend says that the flower is made whole by joining it with a "half flower" from the naupaka kuahiwi (mountain naupaka), which grows upland.

Open: Breakfast 6:30am – 11:30am,
Dinner 5:30pm – 9:30pm

BEACH TREE BAR & GRILL

Nestled ocean-side is the delightful alfresco dining of Beach Tree Bar & Grill. Featuring succulent



cuts of beef, tender farm-raised game, fresh island seafood and the island's most spectacular salad bar, Beach Tree offers exceptional grilled items in a relaxed setting.

Twice a week, the restaurant transforms itself. Wednesday evening features "Viva Italia!", an à la carte Italian specialties menu. Saturday features Beach Tree's premier offering – the "Surf, Sand and Stars Barbecue" buffet on the beach. On this evening, guests revel in delicious ribs, steak, chicken, fish, salads and a fantastic seafood bar. An astronomer is also on hand to guide guests in amateur stargazing.

Open: Lunch 11:30am – 5:30pm,
Dinner Sun, Mon, Tue 5:30pm – 8:30 pm
Dinner Wed 5:30pm – 8:30pm
Dinner Sat 5:30pm – 8:30pm

THE HUALALAI GRILLE

With a casual yet refined ambience, The Hualalai Grille by Alan Wong features wood and glass walls that are left open to Hawaiian breezes throughout the day. The bar and south side of the restaurant offer gorgeous views of the 18th hole, while the rest of the restaurant overlooks the manicured grounds of Four Seasons Resort Hualalai. The Hualalai Grille offers the best in Hawai'i Regional Cuisine – a unique blend of Eastern and Western styles using locally grown and raised ingredients, with creative new approaches to familiar dishes. Specialties include some of the dishes made famous by Alan Wong.

Open: Lunch 11:30am – 2:30pm,
Dinner 5:30pm – 9:00pm



NAME BADGES

Name badges will be provided upon your arrival at the hotel. Please wear your name badge to all functions. This helps everyone know who you are and alerts the hotel staff that you are part of the BAXTER group.

LEISURE ACTIVITIES/OPTIONAL TOURS

Your program to Hawaii will give you the opportunity to enjoy many optional activities of your choice. If you have not signed up in advance for any of the optional activities, you will have the opportunity to sign up at the Baxter Hospitality Desk. Confirmation is based on space availability if you have not signed up in advance. You will be given a \$300.00 cash allowance per person that can be applied to any of the optional activities.

PERSONAL ITEMS

To prevent loss and inconvenience, we urge you to carry all travel documents, valuables and vital medicines with you. It is always smart to travel with travelers checks and leave your valuable jewelry at home. If you bring valuables with you, please use the safe located in your room.

PHONE CALLS

It is important to remember that phone calls from hotels often have surcharges. In order to avoid these charges completely, make your calls from public phones, at the airports or use a long distance calling card. Also since Hawaii is part of the US your cell phone should work through out the Island. However, we recommend you check with your service provider to see if you will have service while at the resort.



TIME

The Four Seasons Hualalai is on Hawaii-Aleutian Standard Time (HST). Los Angeles is 3 hours ahead of Hawaii. Chicago is 5 hours ahead of Hawaii. New York is 6 hours ahead of Hawaii.

TIPPING

Gratuities for all group functions, as well as bellmen and maid service have been taken care of by BAXTER. When on your own, tipping is at your discretion. It is also customary to tip taxi drivers a percent of the meter fare depending on level of service.

FITNESS FACILITIES

The Hualalai Sports Club and Spa is a uniquely Hawaiian experience, designed to provide physical challenges, complete mental relaxation and total body rejuvenation. The Resistance and Strength Studio features the latest in workout equipment. State-of-the-art health and fitness concepts, coupled with the "old Hawaii" atmosphere, result in the ultimate wellness environment. Make your Hawaii adventure truly spectacular through our extensive selection of fitness activities and superior specialty body treatments.

Hours: 6:00am – 8:00pm

Departure and Transfer Information

DEPARTURES FROM THE FOUR SEASONS

Detailed departure notices, based on your travel itineraries, will be delivered to your room prior to your departure. For all departures on May 7, be



sure to leave your Baxter luggage tags on each of your bags. Extra luggage tags will be available at the BAXTER Hospitality Desk. Be sure to check out and settle your incidental room account. As previously mentioned, the hotel accepts travelers checks, cash and all major credit cards. Hotel check-out time is 12:00 noon.

EARLY ARRIVALS OR LATE DEPARTURES

If you are arriving or departing on any dates other than the specific group arrival and departure dates, you will be on your own for transportation. Remember, if you are departing on your own, to check in at the airport two hours before your flight departure.

Tentative Agenda

Tuesday, May 1, 2007

	Departures from Home Cities to Kona Airport (KOA)
Afternoon	At Leisure
12:00 - 6:00pm	Baxter Hospitality Desk Location: Foyer B
7:00 - 10:00pm	Welcome Reception Location: Beach Tree Lawn <i>Attire: Smart Casual</i>

Wednesday, May 2, 2007

7:30 - 10:00am	Breakfast at Leisure Location: Pahu i'a
8:00am - 5:00pm	Baxter Hospitality Desk Location: Foyer B
All Day	At Leisure to Enjoy Activities
Lunch	On Own
Afternoon	At Leisure
Evening	On Own With Cash Allowance <i>Attire: Smart Casual</i>



Thursday, May 3, 2007

7:30 - 10:00am Breakfast at Leisure
Location: Pahu i'a

8:00am - 5:00pm Baxter Hospitality Desk
Location: Foyer B

All Day At Leisure to Enjoy Activities

Lunch On Own At Leisure

7:00 - 10:00pm Baxter Group Dinner
Location: Hoku Amphitheatre
Attire: Smart Casual

Friday, May 4, 2007

7:30 - 10:00am Breakfast at Leisure
Location: Pahu i'a

8:00am - 5:00pm Baxter Hospitality Desk
Location: Foyer B

All Day At Leisure to Enjoy Activities

Lunch On Own At Leisure

All Night On Own With Cash Allowance
Attire: Smart Casual

Saturday, May 5, 2007

7:30 - 10:00am Breakfast at Leisure
Location: Pahu i'a

8:00am - 5:00pm Baxter Hospitality Desk
Location: Foyer B

All Day At Leisure to Enjoy Activities

Lunch On Own at Leisure

6:30pm Cocktail Reception
Location: Hualalai Ballroom

7:00pm Final Night Gala Dinner
Location: Hualalai Ballroom

9:00pm Special Entertainment
Attire: Jackets for Men (no ties required), Tropical Evening Wear for Women



Sunday, May 6, 2007

7:30 – 10:00am Breakfast at Leisure

Location: Pahu i'a

8:00am - 5:00pm Baxter Hospitality Desk

Location: Foyer B

Morning

Hotel Check-out and
Departures to the Airport

Location: Main Lobby







NAME: _____

IDENTIFICATION

Due to security regulations, you will be required to present government-issued photo identification at airport check-in.

SCHEDULE CHANGES

Due to frequent airline schedule changes, please refer to the itinerary cards in this ticket jacket for the most current flight times. It is always advisable to call the airline in advance to reconfirm your flights and verify the departure times.

RECOMMENDED CHECK-IN PROCEDURE

For domestic flights, you must check in 90 minutes prior to your scheduled flight time.
For international flights, you must check in two hours prior to your scheduled flight time.
For all flights, you must be at the gate 30 minutes prior to your flight with your boarding passes in hand. Please allow enough time for security procedures.

SDI/TOWER TRAVEL

Weekdays: 8:00 a.m. to 6:00 p.m., (312) 924-8216

For emergencies on the day of travel (only if SDI offices are closed), please call (800) 975-8830 and reference the Sabre VIT code number SKW29 to the agent answering your call.

Thank you for letting us serve you.

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Medication Delivery

Four Seasons Hualalai

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We solicit your comments regarding our services, or the services of any of the transportation companies or hotels being utilized.



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